

# ARRIANA ACUNA

GLOBAL MEDIA EXPERT

Recommended Resources	Qty	Amount
<b>Viral Breakdown System</b> (2) 90 Minute Virtual Sessions with a Professional Viral Director to extract your intellectual property to generate 3 months of converting content.		
<b>Visibility Package</b> True Done For You Media that includes 90 days of consistent content filmed, edited, and posted for you.		
<b>Content Factory Mastermind</b> A collective group of sovereign industry leader founders who create content, forge partnerships, close deals, and change the world.		
<b>VIP Programs</b>		
<b>Arriana Acuna Event Registration Form</b> <b>STEP 1:</b> Provide your contact information: Name: _____ Email: _____ Company Name: _____ Telephone: _____ Shipping Address: _____ City: _____ State/Province: _____ Postal Code: _____ Billing Address: _____ City: _____ State/Province: _____ Postal Code: _____ Additional Attendee Names: _____ Referred by / Event: _____  <b>STEP 2:</b> Provide your payment information: Credit Card Type <input type="checkbox"/> MC <input type="checkbox"/> AMEX <input type="checkbox"/> DISC <input type="checkbox"/> VISA ____ Cash ____ Check # (Payable to Operations Media, LLC) CC Number: _____ Expiration Date: _____ CCV: _____  **Credit card billing will be displayed as Operations Media, LLC**	<b>Sub-Total</b>  <b>Sales-Tax</b> (Florida Residents Only)  <b>TOTAL</b>	
	<b>STEP 3</b> Select the Event: Event Name: _____ Date: _____ Location: _____  201 4th St S St. Petersburg, FL 33701 U.S.A.  Email: support@operationsmedia.com  ALL EVENT SALES ARE FINAL. By submitting this form, you agree to Arriana Acuna. policies outlined on the back of this form. Cardholder acknowledges receipt of goods or services in the amount of the total shown hereon and agrees to perform the obligation set forth in the cardholder's agreement with the issuer.  CANCELLATION/REFUND: OM has a 3 day refund policy, any request for a refund after the 3rd day of initial registration will not be accepted. Initial Here _____  Signature _____ Date: _____	

# Arriana Acuna & Operations Media, LLC Billing Policies

## LIVE EVENT BILLING POLICIES AND PROCEDURES

Arriana Acuna sells event tickets/registrations and does not guarantee event dates. All event dates are subject to change due to logistical factors and attendance rate.

### Refunds

Due to administrative costs, salaries, coordination activities, materials printed, materials acquisitions, hotel contracts, and all other business expenses incurred for a public event, all event tickets, purchases, registration fees are a non-refundable after 3 days from the purchase date. All refund requests must be made in writing with 3 days after the purchase date, and sent to support@operationsmedia.com. Any purchase amount after 3rd day of purchase shall not be refunded. Purchaser agrees that Venue and Jurisdiction over any and all disputes, refund disputes, lawsuits, arbitration, any issue between purchaser and Arriana Acuna shall be heard in St. Petersburg, FL.

### Transfers

Transfers to a different date/location must be made sixty (60) days prior to the scheduled event date by contacting Arriana Acuna and paying the appropriate transfer fee of \$195 for the Arriana Acuna Masterminds. Transfers may occur one time only and are valid for one year following the originally-scheduled event date. No transfers will be made within sixty (60) days of the event date. Events will only be transferred to the original registrant and are non-transferable between individuals.

### Failure to Attend

Failure to attend a registered event without prior written notification as stated above, will result in the forfeiture of payments collected toward the event ticket.

### Payment Plans

By participating in any delayed or partial payment plan, you agree to pay balance in full according to terms outlined on the Event Registration form, including a processing fee of \$50 for each delayed payment. Failure to complete payment as agreed will cause event and package prices to revert to regular retail prices and will in result in the account being referred to a recovery service.

### Event Accommodations

Event/Ticket pricing includes event tuition only. All food, travel, and accommodation costs are NOT included in the event price unless specifically stated in writing by Arriana Acuna. If accommodation payments are to be collected by Arriana Acuna full payment must be received prior to the event start date. Clients who have not completed payment for their accommodations by the event start date will not be granted admission, unless otherwise authorized by OM.

## PRODUCT PURCHASE POLICIES AND PROCEDURES LEARNING SYSTEMS

### Books, and Programs

Any Arriana Acuna media or print product (e.g., CDs, books, learning systems, etc.) in its original condition may be returned to Arriana Acuna for a full refund or exchange within 3 days from the original purchase. The original receipt or online order number is required for all returns and exchanges. This does not include any software based products or 3rd party products, these products are not returnable or refundable. A missing item or damaged product fee of 25% will be applied to any product missing the original box, packaging material, contents, accessories, and/or manuals (i.e., any product not in "like new" condition). Any product that is returned without promotional item(s) included with the original transaction (e.g., special report, promotional CD) will have the value of the promotional item deducted from the refund amount.

### Durable Goods

All clothing, hats, ponchos, and other durable goods are a non refundable purchase.

\*Policies may change without prior notice. For further information, please email support@operationsmedia.com.