

# **INNOVATIVE HEALTH & SPINE SPECIALIST**

Recommended Resources		Qty	Amount
Private Coaching Programs			
Group Coaching Live 12-Week Global Intensive Health Optimization			
Ultimate Health Retreat Two-day Health Retreat, Tri-Cities, Washington. Lifestyle and Posture Evaluation Program, BioCharger NG, Hyperbaric Oxygen, PEMF, and various longevity ther	= -		
VIP Programs			
Eileen Durfee Event Registration Form  STEP 1: Provide your contact information:  Name:  Email:  Company Name:	Sub-Total Sales-Tax (Washington Residents Only) TOTAL		
Telephone: Shipping Address: City: State/Province: Postal Code: Billing Address:	STEP 3 Select the Event:  Event Name:		
City: State/Province: Postal Code: Additional Attendee Names: Referred by / Event:			
STEP 2: Provide your payment information:  Credit Card Type □ MC □ AMEX □ DISC □ VISA  Cash Check # (Payable to Creatrix Solutions LLC)  CC Number:			
Expiration Date: CCV:  **Credit card billing will be displayed as Creatrix Solutions LLC**			

# Creatrix Solutions LLC and Eileen Durfee's Billing Policies

# LIVE EVENT BILLING POLICIES AND PROCEDURES

Creatrix Solutions LLC sells event tickets/registrations and does not guarantee event dates. All event dates are subject to change due to logistical factors and attendance rate.

#### Refunds

Due to administrative costs, salaries, coordination activities, materials printed, materials acquisitions, hotel contracts, and all other business expenses incurred for a public event, all event tickets, purchases, registration fees are a non-refundable after 3 days from the purchase date. All refund requests must be made in writing with 3 days after the purchase date, and sent to contact@creatrixsolutions. com. Any purchase amount after 3rd day of purchase shall not be refunded. Purchaser agrees that Venue and Jurisdiction over any and all disputes, refund disputes, lawsuits, arbitration, any issue between purchaser and Creatrix Solutions LLC shall be heard in Kennewick, Washington.

### **Transfers**

Transfers to a different date/location must be made sixty (60) days prior to the scheduled event date by contacting Creatrix Solutions LLC and paying the appropriate transfer fee of \$195 for the Creatrix Solutions LLC Masterminds. Transfers may occur one time only and are valid for one year following the originally-scheduled event date. No transfers will be made within sixty (60) days of the event date. Events will only be transferred to the original registrant and are non-transferable between individuals.

#### Failure to Attend

Failure to attend a registered event without prior written notification as stated above, will result in the forfeiture of payments collected toward the event ticket.

# Payment Plans

By participating in any delayed or partial payment plan, you agree to pay balance in full according to terms outlined on the Event Registration form, including a processing fee of \$50 for each delayed payment. Failure to complete payment as agreed will cause event and package prices to revert to regular retail prices and will in result in the account being referred to a recovery service.

# **Event Accommodations**

Event/Ticket pricing includes event tuition only. All food, travel, and accommodation costs are NOT included in the event price unless specifically stated in writing by Eileen Durfee. If accommodation payments are to be collected by Creatrix Solutions LLC full payment must be received prior to the event start date. Clients who have not completed payment for their accommodations by the event start date will not be granted admission, unless otherwise authorized by CS.

### PRODUCT PURCHASE POLICIES AND PROCEDURES LEARNING SYSTEMS

# Books, and Programs

Any Creatrix Solutions LLC media or print product (e.g., CDs, books, learning systems, etc.) in its original condition may be returned to Creatrix Solutions LLC for a full refund or exchange within 3 days from the original purchase. The original receipt or online order number is required for all returns and exchanges. This does not include any software based products or 3rd party products, these products are not returnable or refundable. A missing item or damaged product fee of 25% will be applied to any product missing the original box, packaging material, contents, accessories, and/or manuals (i.e., any product not in "like new" condition). Any product that is returned without promotional item" (s) included with the original transaction (e.g., special report, promotional CD) will have the value of the promotional item deducted from the refund amount.

### **Durable Goods**

All clothing, hats, ponchos, and other durable goods are a non refundable purchase.

<sup>\*</sup>Policies may change without prior notice. For further information, please email contact@creatrixsolutions.com.